Underlined means unsure if heard correctly

Pink is great quotes.

One person said “that was scary” turning to a second person and that person said “yes”

**Comments from full group discussion:**

“Very frightening”

“Very good”

Prompt: Did you learn some stuff after doing it?

“You have an idea of the risks”

“I dont do that, I dont do that, I should be doing that”

“You are reliant on the software systems you use.”

“Something this big, you dont know where to start”.

Person 1 “You dont know where to start. You are kind of hoping that by working with professional companies you are doing to right things and keeping the information collected in them, we dont take a lot of information, so purposefully for this we try to keep everything online, reduce our paper as much as possible, but still stuff there, you look at it and go, oh thats really basic, I should be doing that but I never thought of it”.

Person 2 “You hear of firms being hacked and there data is stolen or locked and they need to buy it back. For me it would be the inconvenient of having my data wiped. I dont think my data is of massive use to anyone, there isnt anything massively critical in there, but from a pure inconvenience side, it would be a nightmare. I kind of have to trust that the providers I am using are doing their job you know. And I do get phishing emails and you just bat them of. But there is a slight bit of horror, oh god for 5 seconds and then you oh no but just dont do anything stupid really isnt it. ”

Person 3 “It makes you think, when you are seeing more no’s than yes’s of what you have and dont have”

Interrupts person 2 “or don't know”.

Person 3 “yes, just collecting less data so then you dont have to manage it , then you are not getting caught. Lots of companies they are still doing things that are very outdates. Some of the companies that I work for, Still taking credit card numbers on sticky notes, these are \_\_\_\_\_ companies. Makes you think, for the process. And then when you have a process, there are a couple of questions there, are people aware of it? Yes its all in employee handbooks, but how actually aware are they. Oh yeah I read it, but to implement if something actually happens. ”

**Cloud backups:**

“Is that what you would recommend” - participants asked for recommendations.

Lots of nods about “Cloud storage is not cloud backup”

“The PC shop is going to be busy”

Brian was asked a question about how to know if there is malware in your backups and do the backup providers provide checks for this.

One person gave a description of a phishing attack they had been victim too:

Email change – one letter off it – only noticed when people contacted us.

They copied our paper work – I dont know how they did that.

Happened a second time with a different email

**After comments**

On the way out we passed a participant coming back from the PC shop with a hardrive in their hand. They said, for the amount it cost it is so worth it. He also said he has already set up a password manager – 1password.